**For v5**

**Note on User Testing:**

Lo-Fi Card Based prototype (using balsamiq)

Direct Observation in a Controlled Environment

**Introduction:**

1. Consent Form
2. Explain that the User is not being tested (there are no wrong answers), the App is being tested
3. Tell the user they will be given a set of tasks to perform on the app. Ask the user to tap the screen as though they would a phone (this prevents the user clicking something we haven’t implemented functionality for without us knowing they clicked it, i.e. we can see when they clicked the wrong thing)
4. Ask the user to as much as possible narrate what they’re doing and mention any concerns they have about the app or thing they find confusing
5. Take notes on each task
6. Balsamiq settings for testing should be as follows (as in the play settings):
   1. Link Hints: off
   2. Big Arrow: off
   3. Mark Up: off
   4. Centering: on

**Tasks:**

1. **Sign Up for ParkIt, in this scenario you have no car**
2. **Sign Up for ParkIt, in this scenario you have two cars**
3. **Add a car park to lease out, lease it out from 9-5 everyday**
4. **(Go back to leasing times) Lease out your car all day monday and 9-12 on Tuesday**
5. **Have the app find you to the nearest car park**
6. **Cancel your park**
7. **Find a car park close to the park**
8. **(Go to “Location Parked”) Have the app direct you back to your park**
9. **Clock out of your park**
10. **Change your credit card details**
11. **Change your details for getting paid for use of your park**
12. **View a summary of all leasings of your park**